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Implementing and Evaluating Clinical Supervision in our Department.

Bronwyn Knight, Georgina Upton

BreastScreen SA, Adelaide, South Australia, Australia

Abstract Body

Introduction:

Working under the directorate of our state health department we have implemented and evaluated clinical supervision in our program. Health Workforce Australia identified supervision of clinicians as a national priority. This was evidenced through the development of a National Clinical Supervision Support Framework and the Clinical Supervision Support Program.

Method:

Managers reviewed the requirements of clinical supervision and developed a training and evaluation program for both clinical supervisors and clinical supervisees. The staff roster reflected opportunity for clinical supervision to be managed in a formalised agreed setting. Staff participated in a number of training sessions so that they were familiar with the change in management process. In the current study we evaluated the role out of the Clinical Supervision Program.

Results:

A formal evaluation was sent to all participants. The evaluation was modelled on the template from our state's governing health body. A rating scale of 1 to 4 was used, 1 being almost never and 4 almost always. Questions were tailored that the highest score rating would be the most desirable answer for the question. The feedback had a favourable response. While some staff did not return evaluations the results indicate clinical supervision has been a positive experience for our clinical staff.

Conclusion:

Clinical supervision is an important governance issue that has direct implications to the quality of the service that we provide. The roll out of a clinical supervision in our program was positively accepted with most respondents indicating that clinical supervision is essential. Feedback will assist us to implement strategies to enhance our clinical supervision program.