

# Achieving national quality improvement - driving collaboration in the BSA program

Dr Julie Thompson, National Quality Management Committee (NQMC)



## Revised Accreditation System

- Review of the BreastScreen Australia (BSA) accreditation system 2011-14.
- Outcomes implemented on 1 January 2016:
  - Revised accreditation standards;
  - NQMC given new responsibilities in leadership of national quality improvement (QI);
  - The accreditation system tasked with balancing QI and compliance;
  - Introduction of National Surveyor role; and
  - Streamlined accreditation structures and processes.

# Revised Accreditation System

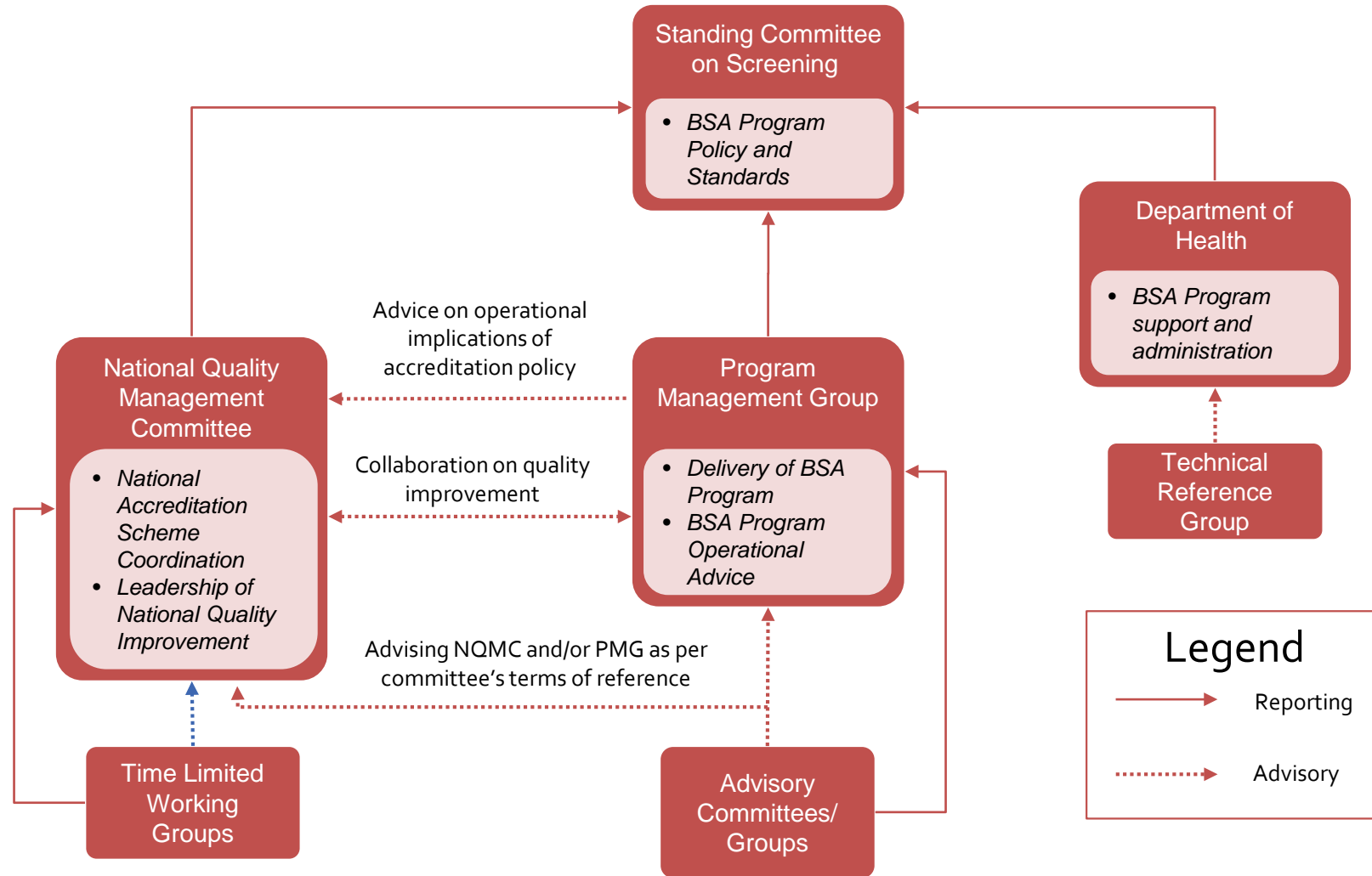
## The BSA accreditation system:

- Supports 36 BreastScreen Services across:
  - 3 multi-service jurisdictions (NSW, VIC, QLD); and
  - 5 single-service jurisdictions (TAS, WA, SA, NT, ACT).
- Accreditation of State Coordination Units (multi-service jurisdictions only).
- Accreditation cycle involves:
  - Application for Accreditation every 4 years (incl. accreditation Survey); and
  - Annual data reporting.

## NQMC – Skill based membership

- Independent NQMC Chair
- Commonwealth Appointed Member
- Epidemiologist
- Radiologist
- Radiographer
- Consumer Advocate
- Surgeon
- Jurisdictional Appointed Member
- Data Manager
- Pathologist
- Patient Safety and Quality Representative

# BSA Governance



## guiding principles for national QI

### National Quality Improvement Principles:

1. Consumer focused
  - Focus on consumer outcomes (rather than interests of clinicians/administrators)
  - Meaningful indicators based on consumer journey
2. Continuous quality improvement
  - Iterative, striving for improvement
  - Looks beyond pass/fail
3. Applies to all levels of a linked system
  - Clear quality loops and appraisal/feedback
  - Clear roles, accountabilities and linkages
  - High levels of engagement

# National Quality Improvement Plan

## National Priorities

1. Implementing the Strategic Data Plan
2. Establishing a National Performance Benchmarking Program
3. Remote Tele-radiology Research Project
4. Supporting the quality improvement culture in the BSA Program
5. A national approach to screening women at increased risk of breast cancer
6. A NAS Review Program
7. Optimising data currency

Thank you.

Please contact the NQMC Secretariat with any queries:

[nqmc.sec@stenning.com.au](mailto:nqmc.sec@stenning.com.au)